

Patient information

Home care and support (Englisch)

Mobile Pflege und Betreuung

Dear Patients and Relatives,

Enclosed you will find a short summary on care and support services that are available if required after a stay in hospital.

Attach patient sticker here
or fill in by hand

Patient name: _____

Date of birth: _____

Do you need home care and support (home nursing / Hauskrankenpflege)?

Carers (e.g., qualified healthcare and nursing staff, care assistants) will support you with services such as:



- continued medical care and personal care (e.g., wound dressing change, personal hygiene, administering medication, etc.)
- organising an emergency telephone (call assistance) and a food delivery service
- household chores and errands, such as shopping and trips to the pharmacy

What are the costs?

- The initial consultation is free of charge (90-minute initial consultation).
- The costs are calculated on the basis of the customer's net income. The amount also depends on the qualifications of the carer or caregiver. The care allowance (Pflegegeld) does not count as income.
- Proof of income and the residence registration form (Meldezettel) are required.



Health insurance pays a share of the costs for each home visit for medical home nursing care (e.g., for wound dressing change). A doctor's prescription is required for this. You can obtain this from your family doctor.

Make an appointment

You can contact your local care and support service or home nursing service yourself. Make an appointment for an initial consultation. The home care and support service depends on your place of residence. Your family doctor, the municipality where you live, or the care hub (Pflegedrehscheibe) in your district can tell you the specific contact person.



Contact details for home care and support and care hubs

Depending on your place of residence (district), you can also refer to www.gesundheit.steiermark.at

Pflege (care) → Pflegesuchende (care seekers)

The following organisations offer free advice or care and support with a cost subsidy from the Provincial Government of Styria:

<p>Rotes Kreuz (Austrian Red Cross) - Care and Support ☎ 050 1445 – 10000 🌐 www.st.rotekreuz.at</p>	<p>Volkshilfe Steiermark (social service organization in Styria) non-profit Betriebs GmbH - Social centres ☎ (0316) 8960 29000 🌐 www.stmk.volkshilfe.at</p>	<p>Hilfswerk Steiermark (Styrian relief organisation) GmbH ☎ (0316) 813 181 – 4010 🌐 www.hilfswerk-steiermark.at</p>
<p>SMP - Verein Sozialmedizinischer Pflegedienst - (non-profit association for socio-medical care service) ☎ (0316) 817 300 🌐 www.smp-hkp.at</p>	<p>Gesundheitsdrehscheibe (Community health centre of the city of Graz) Counselling and training, with interpreter if required (on site, by telephone, or at home) ☎ (0316) 872 – 3999 🌐 www.graz.at/gesundheitsdrehscheibe</p>	

Space for your notes


